

Protecting what matters the most, to you.

CIB's partnership with Fidelity SecureFire ensures stronger and faster private fire protection services for your home and business.

DID YOU KNOW?

Fire losses have become an increasing concern in both the commercial and residential sectors, with claims costs rising by approximately **40%** over the past **24 months**.

YOUR FIRST LINE OF DEFENCE AGAINST A FIRE: HERE'S WHY YOU NEED IT

CIB Policyholders can access the SecureFire benefit for R25,00 per/month, per policy.

Rapid response time for all covered areas



Variety of **large** and **small vehicles** for different **terrains** and **access** to challenging locations

FireBlock technology to boost water capacity



Over **32 fire engines** distributed nationwide

230+ qualified fire crew on standby, 24/7



Access to over **600** deployment resources, strategically located in South Africa



Emergency helpdesk available **24/7**
086 007 0700

RESPONSE COVERAGE



FLAMES DON'T WAIT, NEITHER DO WE: THE DISPATCH PROCESS



FIRST RESPONDERS

600 Officers deployed countrywide

Each officer is equipped with a Fidelity SecureFire Backpack (300-bar pressure, 15m spray range) and lithium extinguishers for specialised fires, enabling them to combat various fire types, assist in evacuations, and provide security for clients and response teams.

SECOND RESPONDERS

61 Vehicles deployed countrywide

Each vehicle is equipped with a 700-liter water tank, volume-based pump, hydrant and sprinkler hookups, FireBlock gel (boosting water capacity to 3,000 liters), firefighting equipment, and PPE, serves as crucial backup by enhancing firefighting capabilities and supporting first responders with additional resources.



THIRD RESPONDERS

32 Fire Engines deployed countrywide

The Fidelity SecureFire fleet features 7,000-liter water tankers and 3,000-liter rapid engines, enhanced with FireBlock to quadruple capacity, some vehicles equipped for MVA and industrial rescues, designed to navigate traffic and constraints for effective fire response and water supply.



Your Safety. Our Priority



or scan to WhatsApp

24 hr | fire emergency line **086 007 0700**

www.cib.co.za

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